The Hot Springs Health Program is pleased to announce that we are in the final stages of achieving Patient Centered Medical Home status.

What does this mean for you?

As a Patient Centered Medical Home, all clinic staff will be working as a team and partnering with you to provide the highest level of care. We will be working to improve access to our medical centers, to increase communication with patients, and to track certain tests and preventative treatments.

This includes increasing access to preventative vaccines for our patients. If you are 65 years old or greater, a new vaccine is available to help prevent pneumonia. This is different than the pneumonia vaccine that has been available for many years. This vaccine will help protect you from 13 types of bacteria that can cause serious infections in your lungs, blood, or brain. It decreases the risk of a common type of pneumonia by 45%. Please ask any of our clinical staff about receiving the new pneumonia shot today.

As a Patient Centered Medical Home, we want you to be part of the team! In order to provide you with the highest level of care and better meet your needs, we want to make sure your medications are appropriate. To help with this, please bring your medicines to your appointment.

We are honored you have chosen Hot Springs Health Program and we will continue working hard to improve the quality of care we provide!
Patients 65 and Over Who Have Received Prevnar 13 Pneumonia Vaccination

- **Goal**: 80%

**Source**: Patient
Med Reconciliation for new patients and hospital Follow-ups

Source: Patient EHR