

Sliding Fee Program

As a Federally Qualified Health Center (FQHC) Look-Alike, Hot Springs Health Program (HSHP) offers a sliding fee discount for primary care medical and behavioral health services for patients who meet eligibility guidelines based on household size and yearly income. The eligibility requirements are based on the federal poverty guidelines published annually by the U.S. Department of Health and Human Services.

To be eligible for the sliding fee discount, your household income must fall at or below 200% of the federal poverty scale. Proof of income and household size are required to complete the application process.

If you qualify, you will have a set nominal fee for your medical services.

How do I qualify for HSHP's Sliding Fee Discount Program?

1. Proof of income for every household member is required. Proof of income may include:
 - Income tax return
 - Pay check stubs
 - Letter from Social Security Administration
 - Unemployment statement
 - Court documents
 - Official paperwork documenting retirement, disability, or SSI benefits

For those not receiving an actual pay check, a letter from your employer may be accepted.

2. Schedule an appointment with HSHP Medical Access Plan (MAP) coordinator at 828-649-3500. All assistance options will be reviewed with you at your appointment.
3. Annual verification of household income is required to remain qualified for the sliding fee discount.